

Registering and Using Online Services



At Sonning Common Health Centre, we use two Online Services:

- Patient Access
- NHS App

To register for Online Services:

- Bring photo ID (passport or driving licence) to a receptionist at the health centre. You will be issued with three codes that you need to register.
- Alternatively, if you already have a verified NHS log in you can use this to access the NHS App.

Patient Access

This is available via the Patient Access website <https://www.patientaccess.com> or via the Patient Access App on a smartphone, tablet or iPad.



Patients can:

- book and manage appointments online
- order repeat prescriptions
- access some of their medical record information, if approved by a doctor

NHS App

This is an App on a smartphone, a tablet or an iPad

Patients can:

- book and manage appointments online
- order repeat prescriptions
- access some of their medical record information, if approved by a doctor
- check symptoms
- register to be an organ donor



<http://www.nhs.uk/nhsapp>

There will be Digital Helper volunteers running online services information sessions at Sonning Common Library from 10am till 11.30am on Thursday mornings, in February. Other times may be available to suit. Please phone the library on 0118 9722448 to book a time slot. **For Patient Access, it is essential to have registered for Online Services at the Health Centre first. Please bring the codes you are given with you to the library. If you only want to use the NHS App and already have an NHS log in, please bring your mobile phone as well as it will be needed to receive verification.**

Come along to one of these information sessions if you need:

- help to get started
- access to a computer (or bring your own tablet, laptop or phone)

For more information, please ask at Sonning Common Health Centre or Sonning Common Library.
Updated January 2020